


Upprättad:	2018-12-19	Sida 1 (1)	Reviderad:
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## Quality Policy

*Our policies explain how SweRoad will act as a business partner and as a company. These shall be applied by employees, subconsultants and JV-partners.*

## Policy

Quality is a measure of how well our performance suits our client's needs and expectations. We treat our clients with respect and continuously monitor progress and performance, at both project and central level, to avoid less than satisfactory performance. Potential issues are therefore identified and timely mitigated before they reach the level of complaint.

SweRoad works systematically to continuously improve the quality for each projects by:

- Defining and following-up clear goals, strategies and action plans, based on the requirements formulated by our clients to achieve expected results and customer satisfaction.
- Systematically documenting, evaluating and following up deviations to further enhance our performance.
- Basing actions on facts and responding to our customers' needs and desires.

Each individual employee is responsible for delivering high-quality, environmentally sound solutions tailored to client needs. Our working methods are continuously improved and developed with the support of the SweRoad business system, which is corresponding to the ISO 9001, ISO 14001 and OHSAS 18001 standards.

Quality is intrinsic to our business and is present in everything we do. Quality is integrated along with risk management, safety, and environmental management into our project delivery process. These are critical components of our core business strategies and operations.

Our quality management system addresses all the functions of our business, from support processes to operational processes and is driven by risk management and mitigation.